NORTHERN EUROPE QUALITY & ENVIRONMENTAL POLICY

Bio-Rad Laboratories is a leading supplier of Life Science and Clinical Diagnostics, providing sales, distribution and after-sales service.

Bio-Rad Laboratories in Northern Europe abides by the global quality policy as laid out by the Bio-Rad Laboratories International Selling Organisation (ISO).

The aim of the company's quality and environmental system is to reduce waste and increase efficiencies in all business processes as defined in the quality manual. The senior management team in Northern Europe is committed to:

- Maintaining a quality and environmental management system that complies with the requirements of ISO 9001:2008, ISO 13485:2012, CE/98/79 IVD MD directive and also with the local legislations and regulations.
- Provide a high quality service to our customers, from distribution to after-sales support and embedding customer focus in all the business processes where customer requirements and feedback are acted upon to achieve and where possible, exceed customer expectations.
- Achieve continual improvement in our quality performance by monitoring our key performance indicators across all the functions.
- Building long term and sustainable relationship with our suppliers who also adopt quality and environmental management systems based on the relevant quality standards.
- Ensuring that all staff across the Northern European region is aware of the requirements of the quality management systems so that business processes are understood and managed effectively.

Where region(s) in Northern Europe are certified to ISO 14001:2012, the senior management shall:

- With maintained quality, strive to select products and services having a minimum impact on environment by informing customers of environmental-friendly alternatives within our product range.
- Comply with existing laws and regulations and work for a positive development within the environmental area.
- In all operations strive to minimize and prevent pollution through effective waste management and control of our travels and transport of goods.
- Manage an internal environmental program with clear goals, leading towards continual improvements.
- Ensure that all employees have relevant knowledge to meet environmental requirements related to their respective work tasks.
- Continuously improve our business in regard to environmental impact.
- These commitments will be met through documented procedures and work instructions and on-going monitoring through management meetings and the management review.

This policy is applicable to all employees working for or on behalf of Bio-Rad Laboratories in Northern Europe.

For UK
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